

# lifetime warranty



modular



thermobond 6

## Carpet Systems Lifetime Warranty

Lees Squared offers a lifetime warranty on all Thermobond™ carpet modules and Thermobond 6-foot product covering face yarn, wear, backing material, and performance. This lifetime warranty covers modular and 6-foot carpet made by Lees. This product is warranted against wear, failure of static protection, delamination of secondary backing, edge ravel, and tuft bind loss. This product is warranted not to cup, dome, or dish. It is warranted to be dimensionally stable and to remain so through the lifetime of the carpet, without the use of seam sealers or welds. This warranty also covers smoke generation as detailed below.

## Features Warranted

### Wear

Lees warrants that Thermobond carpet modules and Thermobond 6-foot product will lose no more than 10% by weight of pile face fiber during the lifetime of the carpet from time of purchase, when installed and maintained in accordance with Lees' published procedures, a copy of which will be made available to the prospective purchaser at the point of sale.

### Static Protection

Lees warrants that Thermobond carpet modules and Thermobond 6-foot product will give protection from static discharges in excess of 3.0 kv when tested under the Standard Shuffle Test method at 70° F and 20% R.H.

### Backing Lamination

Lees warrants that the secondary backing of Thermobond carpet modules and Thermobond 6-foot product will not delaminate during the lifetime of the carpet. Chair pads are not required.

### Edge Ravel/Tuft Bind

Lees warrants that under normal use Thermobond carpet modules and Thermobond 6-foot product will not edge ravel or lose tuft bind integrity for the lifetime of the carpet. Seam sealers or welds are not necessary for edge ravel protection.

### Cup, Dome, Dish

Lees warrants that its Thermobond modules and Thermobond 6-foot product will not cup, dome, or dish.

### Dimensionally Stable

Lees warrants that its Thermobond modules and Thermobond 6-foot product are dimensionally stable and will not shrink or stretch under normal use conditions. Seam sealers or welds are not necessary for dimensional stability protection.

### Smoke Density

Lees warrants that every shipment of Thermobond modules and Thermobond 6-foot product will generate less than the generally accepted requirement of 450 Corrected Maximum Specific Optical Density (flaming mode) for smoke developed when tested in accordance with ASTM Test Procedure E662 (NFPA 258).

### Exclusions

This warranty does not cover disfigurement or damage caused by abnormal use, nor does it cover damage that does not arise out of a defect in the carpet module. Shading, pile crush, dye lot difference, or soiling are not manufacturing defects and are not covered by this warranty. Visibility of seams is a function of style, color, and texture and is not a manufacturing defect and not covered by this warranty. Incidental or consequential damages are excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

All Lees Thermobond/Thermobond 6 products must utilize an installation method recommended by Lees. If recommended installation method is not used the Thermobond Tile and Thermobond 6 - 6ft. vinyl backed warranties may be void. Lees recommends using Lees Self Lock, B.I. Pressure Sensitive adhesive, or Lees Thermotape for all tile and 6ft. vinyl backed product installations.

Worldwide Headquarters toll-free 800/523-5647 U.S.  
European Headquarters - U.K. 44/01480-471471; toll-free 44/0800-515673  
For International Sales - 336-379-2000  
Internet address - [www.burlington-ind.com/lees.html](http://www.burlington-ind.com/lees.html)

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## Notification of Warranty Claims

All claims asserted under this warranty should be submitted to the warrantor, in writing, as follows:

### World Headquarters

Lees  
3330 West Friendly Avenue  
P.O. Box 26027  
Greensboro, NC 27410  
Attn: Customer Service  
Telephone 800/523-5647

### European Headquarters

Lees  
8 Steel Close Eaton Socon St. Neots  
Huntingdon, Cambridgeshire  
England, U.K.  
Attn: Customer Service  
Telephone (44) 01480-471471  
Toll Free (44) 0800-515673

## Obligations To Warrantor

Lees will, within ten (10) working days of receipt of such notice, designate a representative to promptly inspect the carpet and evaluate the warranty claim.

Any portion of the carpet not performing as stated will be repaired to conform to this warranty. However, if repair is not commercially practical, Lees may elect to replace the carpet or refund the purchase price if the consumer is willing to accept such a refund. Lees will pay the costs of the carpet, freight, and labor. Replacement will be made with a product from the then current Lees running line comparable to the carpet warranted.

No charge will be made for the actual installation of the replacement carpet. However, all areas in which carpet is to be replaced under the terms of the warranty must be cleared – at the consumer's expense – of all equipment, furnishings, partitions and the like, that may have been installed over the carpet subsequent to the original installation.

## Implied Warranty Rights

This warranty gives you specific legal rights. You also have implied warranty rights, including an implied warranty of merchantability which means that your product must be fit for the ordinary purposes of which such goods are used. In the event of a problem with warranty, service, or performance, you may be able to go to a small claims court, a State court, or a Federal district court.

Name \_\_\_\_\_

Firm Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

Telephone/telex \_\_\_\_\_

Lees' Pattern Number \_\_\_\_\_

Location of Installation \_\_\_\_\_

Date of Installation \_\_\_\_\_

Size of Installation (square yards) \_\_\_\_\_

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