



NeoFloor® By Lees Resilient Textile Flooring Backing System: Lifetime Warranty

Lees offers a Lifetime Warranty on all resilient textile floorings with the NeoFloor backing system. This Lifetime Warranty covers delamination of secondary backing, failure of static protection, excessive wear and edge ravel.

Features Warranted:

Edge Ravel

Lees warrants that under normal use this resilient textile flooring will not ravel along seams during the lifetime of the resilient textile flooring. Seams do not have to be sealed or "battered" during the installation process.

Backing Lamination

Lees warrants that the secondary backing of this resilient textile flooring will not delaminate during the lifetime of resilient textile flooring. Chair pads are not required when the resilient textile flooring is installed directly to the floor.

Wear

Lees warrants that this resilient textile flooring will lose no more than 10% by weight of pile face fiber during the lifetime of the resilient textile flooring, when installed and maintained in accordance with Lees' published procedures, a copy of which is available to the prospective purchaser at the point of sale.

Wetfastness: Lifetime

Lees warrants that NeoFloor will resist color change after exposure to water damage for the life of the resilient textile flooring. NeoFloor will exhibit permanent wetfastness for the lifetime of the installation as measured by AATCC Test Method 107, minimum shade change should be no less than International Gray Scale Rating of 4.

Static Protection

Lees warrants that this resilient textile flooring will give protection from static discharges in excess of 3.0 KV when tested under the Standard AATCC 134 Test method (at 70°F and 20% R.H.) during the lifetime of the resilient textile flooring.

Adhesives

Lees warrants that NeoFloor adhesives will bond the resilient textile flooring to the properly prepared substrate for the life of the resilient textile flooring. Substrate must meet Lees recommended floor preparation procedures. Should Lees adhesive not be used, Lifetime Adhesive Warranties become null and void.

Smoke Density

Lees warrants that every shipment of NeoFloor backing will generate less than the generally accepted requirement of 450 Corrected Maximum Specific Optical Density (flaming mode) for smoke developed when tested in accordance with ASTM Test Procedure E662 (NFPA 258).



Limited Warranty

This resilient textile flooring is warranted to be merchantable and fit for ordinary purposes for which resilient textile flooring is used. Any portion of this resilient textile flooring not performing as stated will be repaired to conform to this warranty. However, if repair is not commercially practical, Lees may elect to replace the resilient textile flooring or to refund the purchase price. Lees will pay the cost of the resilient textile flooring, freight and labor. Replacement will be made with a product from the then current Lees running line comparable to the resilient textile flooring warranted.

No charge will be made for the actual installation of the replacement resilient textile flooring. However, all areas in which the resilient textile flooring is to be replaced under the terms of this warranty must be cleared at the consumer's expense of all equipment, furnishings, partitions and the like, that may have been installed over the resilient textile flooring subsequent to the original installation. This warranty is made to the original purchaser for resilient textile flooring installed in its original location; it is not transferable.

Notification of Warranty Claims

All claims asserted under this warranty should be submitted to the warrantor, in writing, as follows:
Lees Carpets • 706 Green Valley Rd, Suite 300 • Greensboro, NC 27408 • Attn: Customer Service • Telephone: 800 523-5647

Obligations of Warrantor

Lees will, within ten (10) business days of receipt of such written notice, designate a representative to promptly inspect the resilient textile flooring and evaluate the warranty claim.

Exclusions and Limitations on Warranty

This warranty does not cover disfigurement or damage caused by abnormal use or by use of chlorinated or any other solvent-based cleaning agents; or use of any adhesive or cleaning chemicals other than Lees' adhesives or Lees' DURASAFE® cleaning products or products approved, in writing, by Lees Technical Service; damage that does not arise out of a manufacturing defect; damage caused by stains, sharp objects and the like; damage caused by the installer or the workmanship of the installer (if not installed by Lees); or the condition of the sub-floor (e.g. undue moisture). Shading, pile crush, dyelot differences or soiling are not manufacturing defects, and are not covered by the warranty. Incidental or consequential damages are excluded.

Lees shall have no liability or responsibility with respect to any pre-existing hazardous materials on premises where resilient textile flooring is installed; or use of adhesive not recommended by Lees. Lees is not responsible for any change or modification to the resilient textile flooring which might occur after it leaves Lees' premises, including, but not limited to the presence of chemicals or materials which were not specified as components of the resilient textile flooring.

Project Name: _____

Yardage: _____ Date: _____ - _____ - _____

Purchaser: _____

Lees Representative Signature: _____

Customer Signature: _____